

## Refund & Cancellation Policy

Effective Date: 05/15/2025

Business Name: Sunshine Peak Investments LLC DBA Bin Rescuers

Address: 1551 N Conrad Ave, Sarasota, FL 34237

Email: binrescuers@gmail.com

### 1. Recurring Subscription Plans

Applies to: Monthly, Every Other Month, and Quarterly Plans

These are recurring subscriptions, billed on the 1st of each month.

You may cancel at any time.

To avoid being charged, notify us before the 1st and before your scheduled cleaning.

If payment has been processed or the service completed, cancellation will take effect the following month.

No refunds are issued for services already performed.

### 2. Prepaid Annual Plans

Applies to: Annual Monthly, Every Other Month, and Quarterly Plans

These are prepaid annual plans that automatically renew on your annual renewal date.

You may cancel at any time. To avoid renewal, notify us prior to your renewal date.

If canceled early:

We will recalculate completed cleanings at the standard monthly rate

The remaining balance will be prorated and refunded, minus a \$2.50 service fee

No refunds for services already performed.

### 3. Missed Service (Bins Not at Curb)

If your bins are not curbside or accessible on your scheduled service day, no refund will be issued.

At our discretion, a credit may be issued for a future cleaning.

### 4. Service Satisfaction – Reclean Guarantee

If you're unsatisfied with your bin cleaning, contact us within 24 hours and we will schedule a free re-clean.


We are committed to ensuring your bins are cleaned thoroughly and odor-free.

## Contact Us

Sunshine Peak Investments LLC DBA Bin Rescuers

 1551 N Conrad Ave, Sarasota, FL 34237

 Email: binrescuers@gmail.com

 Phone: 941-324-3410